

DJI Mic Series Repair Manual

Purpose

- The purpose of this document is to show users how to repair the DJI product, and list common issues and their solutions, but for complex exceptions or error messages, it is recommended to contact DJI Support for assistance.
- To find the related product features and usage information, please visit the DJI's official website at <http://www.dji.com>.

Notices

- Keep the product and other modules away from children.
- Do not let the product come into contact with liquid or water.
- Do not power on the product immediately after it has fallen into water.
- Do not store the product in a humid area.

Battery Safety Notices

- Do not allow a battery to come into contact with any kind of liquid, or leave it out in the water.
- Do not use swollen, leaking, or damaged batteries.
- Do not install or remove a battery when it is turned on.
- Use a battery at temperatures from -10°C to 40°C .
- Do not use batteries in strong electrostatic or electromagnetic environments.
- Do not disassemble or pierce batteries in any way.
- Do not place wires or metal objects on a battery. Otherwise, the battery may short-circuit.
- Do not drop or strike a battery, or place heavy objects on the battery.
- Electrolytes in batteries are highly corrosive. In the event of a leakage, please stay away from the battery.
- Keep batteries out of the reach of children.
- Do not leave batteries near heat sources.
- Keep batteries dry.
- Keep batteries away from the metal objects, such as glasses, watches, or necklace during transportation or storage.
- Do not transport a damaged battery.
- Do not store batteries in environments with a temperature higher than 45°C or lower than 0°C .

- Do not place batteries in regular trash containers.

Applicable Models

No.	Model
1	DJI Mic
2	DJI Mic 2

Whole Unit

Common Issue	Inspection Method	Repair Method
Upper cover cracked or misshapen	Perform visual inspection and check if the upper cover is cracked and cannot be used normally.	Replace the corresponding defective module (receiver, transmitter, or charging case).
Lower cover cracked or misshapen	Perform visual inspection and check if the lower cover is obviously cracked or misshapen, or if there are any other cosmetic damages.	Replace the corresponding defective module (receiver, transmitter, or charging case).
Receiver touchscreen malfunction	Perform functional inspection and check if the touchscreen freezes or gets unresponsive.	Replace the receiver.
Power-on failure	Check if the receiver and transmitter can be powered on normally.	Replace the corresponding defective module (receiver or transmitter).
Receiver audio receiving error	Check if the receiver cannot receive the transmitter audio and if the receiver cannot transfer the audio to a third-party device.	Replace the receiver.
Transmitter audio recording error	Check if the transmitter can record audio and if there is noise in the audio recorded.	Replace the transmitter.
Charging case charging error	Check if the charging case can be charged by a charger.	Replace the charging case.
Charging case discharging error	Check if the charging case can charge the receiver and transmitter normally.	Replace the charging case.
Transmitter Bluetooth error	Check if the transmitter can be connected to a smartphone or Osmo Pocket 3 normally.	Replace the transmitter.

Other Accessories

Perform visual inspection and check if accessories are cracked or there is structural damage. Then replace the corresponding accessory.